

How We Ensure Service Autopilot Is Never Down and Your Data Is Always Backed Up, Safe and 100% Secure

Do you back up all of your company data every day? Do you take a copy off site daily to a secure location? Do you have redundant data lines? Could someone steal your computers with all of your data on them? If one of your computers crashed could you have a new one up and running within minutes? Are you certain your fire walls and security measures are so tight no one could hack into your office? Is there a chance an unhappy employee could steal your files or destroy your records?

As you read about the level of sophistication behind Service Autopilot's infrastructure, ask yourself if your systems are this safe, secure and reliable.

- 1) We use the highest level SSL (Secure Socket Layer) Encryption method available to transfer your personal information across the internet from your PC to our secure servers. This prevents hackers from intercepting and deciphering your personal data.
- 2) We utilize Thawte (owned by VeriSign) for SSL data encryption. VeriSign is the most recognized and trusted name in data transfer encryption. VeriSign and Thawte are who the largest Banks and Insurance Carriers use.
- 3) Once your personal information reaches our servers it is encrypted and stored securely. Not only is your private information encrypted while being transmitted it is stored in our secure system in an encrypted format. This makes it impossible for any unauthorized person to access your private information. 100% of your private information is encrypted in our system. No one within our company can access your data. It is encrypted at the highest encryption level.
- 4) Our computer systems are located in physically secure and physically protected data centers to make theft near impossible.
- 5) Your data is backed up daily to multiple locations to ensure its availability. Further, it is stored in a physically secure location.
- 6) We store all of your personal information on servers located within the United States.
- 7) We will not sell, trade or give away your personal information to anyone.
- 8) All credit card transactions are processed using secure encryption—the same level of encryption used by leading banks. Credit Card information is transmitted, stored, and processed securely on a PCI-Compliant network.