

SA6 - Service Autopilot Member Conference 2019
November 7-8, 2019
Agenda

Wednesday, November 6, 2019

Time	Event	Location
5:00pm – 7:30pm	Registration	Legacy Foyer – 2 nd Floor

Pre-Event Support Lab

Time	Event	Location
5:00pm – 7:30pm	General Use Questions on SA	Tokyo Room

Thursday, November 7, 2019

Day 1 General Events

Time	Event	Location
7:00am – 8:15am	Breakfast	Legacy A-B
7:00am – 9:00am	Registration	Legacy Foyer – 2 nd Floor
8:30am – 6:00pm	<ul style="list-style-type: none"> • Lounge/Meet and Greet Area • Conference Testimonials and Interviews 	Singapore Room
8:30am – 6:00pm	Vendor /Partner Displays	Legacy Foyer
12:00pm – 1:00pm	Lunch	Legacy A-B
12:00pm – 1:00pm	Academy Elite Lunch	Beijing Room
6:30pm – 8:30pm	Welcome Reception	Legacy A-B/Foyer

Day 1 Support Lab

Time	Event	Location
7:30am – 6:30pm	General Use Questions on SA	Tokyo Room

Day 1 Conference Sessions

Track 1 – Legacy C-E

Time	Session	Presenter
8:30am – 8:45am	Opening Comments	Roy Heintz
8:45am – 9:45am	Opening Presentation (Topic to be Determined)	Jonathan Pototschnik
9:45am – 10:00am	-- Break --	

Track 2 – Legacy A-B

Session	Presenter
-- No Session --	
-- Break --	

10:00am – 10:45am	Bottleneck Breakthrough Method	Josh Long
10:45am – 11:30am		
11:30am – 12:00pm		
12:00pm – 1:00pm	Lunch	
1:00pm – 1:45pm	What's New at SA (Possibly other topic)	John Caldwell
1:45pm – 2:00pm	-- Break --	
2:00pm – 3:00pm	Top 15 Hottest Issues	Jason Cupp
3:00pm – 3:45pm		
3:45pm – 4:00pm	-- Break --	
4:00pm – 5:15pm	Pumpkin Plan – Explosive Growth in Any Field	Mike Michalowicz
5:15pm – 5:50pm	The Top 3 “Biggest Badasses” of 2019 Service Autopilot Academy	John Calwell, Jonathan Pototschnik
5:50pm – 6:00pm	Day 1 Closing Comments	Roy Heintz
6:00pm – 6:30pm	Introduction to SA Academy: For Those Interested in Joining	Jonathan Pototschik

Your Roadmap to Success with SA!	Mike Callahan, Chris Volpe
Creating a Sales Playbook	Jim Evans
-- No Session --	
Lunch	
-- No Session --	
-- Break --	
Gain More Valuable Customers: Automation Workshop	Chris Volpe
Utilizing New Forms	Joe Hrbacek
-- Break --	
-- No Session --	

Friday, November 8, 2019

Day 2 General Events

Time	Event	Location
7:00am – 8:15am	Breakfast	Legacy A-B
8:30am – 5:30pm	<ul style="list-style-type: none"> Lounge/Meet and Greet Area Conference Testimonials and Interviews 	Singapore Room
8:30am – 5:30pm	Vendor /Partner Displays	Legacy Foyer
12:00pm – 1:00pm	Lunch	Legacy A-B
6:30pm – Midnight	After Party - Limited Availability - Advance Reservations	Meet at Hotel Main Doors – First Floor. Must be ready by 6:30pm

Day 2 Support Lab

Time	Event	Location
7:30am – 5:15pm	General Use Questions on SA	Tokyo Room

Day 2 Conference Sessions

Track 1 – Legacy C-E

Time	Session	Presenter
8:30am – 9:05am	Replaceable Founder: Overview	Ari Meisel
9:05am – 9:15am	--Break--	
9:15am – 10:15am	Replaceable Founder: Companies < \$1Million	Ari Meisel
10:15am – 11:20am		
11:20am – 11:30am	-- Break --	
11:30am – 12:00pm	Customize Your Invoices Through Email	Brian Minter
12:00pm – 1:00pm	Lunch	
1:00pm – 1:30pm	Know Your Business – The Power of KPI's	Scott Howard

Track 2 – Legacy A-B

Session	Presenter
-- No Session --	
Marketing Workshop: Companies > \$1 Million	Marketing
Micro vs Macro Goals: Building Your Legacy	Jason Cupp
-- Break --	
-- No Session --	
Lunch	
-- No session --	

1:30pm – 1:40pm	-- Break --	
1:40pm – 2:40pm	Replaceable Founder: Companies > \$1Million	Ari Meisel
2:40pm – 3:45pm		
3:45pm – 4:00pm	-- Break --	
4:00pm – 5:20pm	Making a Difference	Steve Gilliland
5:20pm – 5:50pm	Q&A with John and Jonathan	John Caldwell, Jonathan Pototschnik, Jason Cupp or Roy Heintz
5:50pm – 6:00pm	Awarding of “Biggest Badass” Prize Service Autopilot Academy	John Caldwell, Jonathan Pototschnik
6:00pm – 6:05PM	Closing Comments	Roy Heintz

-- Break --	
Marketing Workshop: Companies < \$1 Million	Marketing
Revenue Plateau: Companies < \$1 Million	Josh Long
-- Break --	
-- No Session --	